

**cultural competence: essential ingredient for successful ...** - a. for the purpose of this document, the term client/patient refers to the person being served by a health care professional. the term can be interchanged with ... **canadian centre for a practical guide law to elder abuse ...** - canadian centre for elder law a division of the british columbia law institute 1822 east mall university of british columbia vancouver, british columbia **identifying and responding to the abuse of older people ...** - 3 contents introduction 5 the 5-“step approach to identifying and responding to the abuse of older people 7 section 1: the tools 9 step 1: identify abuse (suspected ...

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